

## House rules Catita and Aveiros 10 and 26

### Introductory provisions

1. These house rules apply to all users (including tenants) of Catita, Aveiros 10 and Aveiros 26 and all corresponding appurtenances and premises.
2. Users of the holiday accommodation are considered to have familiarised themselves with the contents of these house rules.
3. These house rules form an inextricable part of the rental agreement entered into between the user and the landlord or the owner.
4. In these house rules, the term user(s) unequivocally refers to all user(s) as well as all tenant(s).

### Arrival and departure

The user is given the key(s) of the holiday accommodation by the house manager upon arrival. The user is required to hand over the aforesaid key(s) to the house manager on departure.

Unless agreed otherwise with the landlord, the standard arrival time is after 3 pm, the standard departure time before 10 am. An expense fee of € 25.- will be charged if arrival takes place after 9 pm, to be paid to the house manager there and then in cash. Personal effects that are found after departure will be sent on exclusively for the risk and account of the user.

Please note: In case of negligence or non-compliance with the rules below, the resulting additional costs of work carried out the cleaners will be charged to the tenant or be deducted from the deposit.

### Before departure, the user is required to:

1. do the dishes and leave the dish washer behind empty.
2. leave the oven/microwave, fridge and freezer behind empty.
3. remove all food and other domestic items from the cupboards (their presence obstructs the cleaning).
4. strip all beds and leave the bed and bath linen behind in the hall.
5. leave all outdoor cushions and possible sunbed mattresses behind inside.
6. leave the premises behind clean and tidy.
7. switch off the air-conditioning.
8. report any breakage and/or damage to the house manager, the costs of which will be deducted from the deposit.
9. dispose of all domestic waste, paper, etc.

### Safety & security

1. In view of burglary prevention, the user is at all times required to properly lock all entrances to the accommodation when leaving the premises.

2. The use of open fire and the use of a barbecue on the balcony/terrace is strictly prohibited.

### **Pets**

As a rule, pets are not allowed, with the exception of animals that are required to assist users with a handicap or if agreed otherwise between the user and the landlord. Any damage caused by pets will be charged to the user in full and be deducted from the deposit, in so far as the amount of the damage does not exceed that deposit. If the amount of the damage exceeds the deposit, the user will be obliged to pay the surplus amount to the landlord or the owner in cash.

### **General use**

1. Smoking in the holiday accommodation is prohibited. Any breach of this prohibition will lead to a penalty for the user to the amount of € 50.-, the amount of which will be deducted from the deposit.
2. It is strictly prohibited to move the inventory or take any component of the sound system, television or the inventory outside, with the exception of designated items such as crockery, glasses, cutlery, etc.
3. Bed and bath linen are included in the rent. The user is prohibited from taking bed or bath linen to the beach, with the exception of beach towels.
4. For environmental and tax purposes, the user is requested to switch off the air-conditioning or heating when leaving the premises.
5. In order to prevent damage and unnecessary wear and tear to the inventory, the user is prohibited from using the (lounge) sofa, (dining room) chairs and beds in the holiday accommodation and guesthouse while wearing wet swimwear or having applied a sun cream.
6. For hygienic purposes, the user is requested to use a beach towel on the sunbeds.
7. Before leaving the premises, the umbrellas must be folded in. Strong gusts of wind sometimes appear out of nowhere, causing damage to unfolded umbrellas.

### **Noise**

The user is obliged to comply with generally accepted standards of decency in terms of noise prevention, and to refrain from producing excessive noise when using the television, sound system or other devices and appliances. No such devices or appliances should be heard outside the premises.

### **House manager**

The house manager for this holiday accommodation is [André Villiers](#). He can be reached by telephone on 00 351 911010101. He speaks English and Portuguese and will be there to welcome you upon arrival.

It is therefore important that you inform the house manager or landlord of your (expected) time of arrival and your flight number in time.