

House rules Casa as Videiras - Carvoeiro

Introductory provisions

1. These house rules apply to all users (including tenants) of Casa as Videiras and all corresponding appurtenances and premises.
2. Users of the holiday accommodation are considered to have familiarised themselves with the contents of these house rules.
3. These house rules form an inextricable part of the rental agreement entered into between the user and the landlord or the owner.
4. In these house rules, the term user(s) unequivocally refers to all user(s) as well as all tenant(s).

Arrival and departure

The user is given the key(s) of the holiday accommodation by the house manager upon arrival. The user is required to hand over the aforesaid key(s) to the house manager on departure.

The standard arrival time is after 3.00 p.m., the standard departure time is before 10.00 a.m., unless agreed otherwise with the landlord. Personal effects that are found after departure will be sent on exclusively for the risk and account of the user.

Please note: In case of negligence or non-compliance with the rules below, the resulting additional costs of work carried out the cleaners will be charged to the tenant or be deducted from the deposit.

Before departure, the user is required to:

1. do the dishes and leave the dish washer behind empty.
2. leave the oven/microwave, fridge and freezer behind empty.
3. remove all food and other domestic items from the cupboards (their presence obstructs the cleaning).
4. strip all beds and leave the bed and bath linen behind in the hall.
5. leave all outdoor cushions and sunbed mattresses behind on the covered terrace.
6. leave the premises behind clean and tidy.
7. switch off the air-conditioning.
8. report any breakage and/or damage to the house manager, the costs of which will be deducted from the deposit.
9. dispose of all domestic waste, paper, etc. and clean the barbeque.
10. leave the open fire place behind free of ashes.

Safety & security

1. In view of burglary prevention, the user is at all times required to properly lock all entrances to the accommodation when leaving the premises.
As a rule, the swimming pool can be used throughout the year.
2. Children younger than 14 may only use the swimming pool if accompanied by one or more adults and are required to always wear a life jacket while swimming. Neither the landlord or the owner can ever be held liable for accidents in or around the swimming pool.
3. The use of open fire is strictly prohibited, save for the use of the barbeque.
4. Never deposit smouldering coals in containers or dustbins.

Pets

As a rule, pets are not allowed, with the exception of animals that are required to assist users with a handicap or if agreed otherwise between the user and the landlord. Any damage caused by pets will be charged to the user in full and be deducted from the deposit, in so far as the amount of the damage does not exceed that deposit. If the amount of the damage exceeds the deposit, the user will be obliged to pay the surplus amount to the landlord or the owner in cash.

General use

1. Smoking in the holiday accommodation and the guesthouse is prohibited. Any breach of this prohibition will lead to a penalty for the user to the amount of € 50.-, the amount of which will be deducted from the deposit.
2. It is strictly prohibited to move the inventory or take any component of the sound system, television or the inventory outside, with the exception of designated items such as crockery, glasses, cutlery, etc.
3. Bed and bath linen are included in the rent. The user is prohibited from taking bed or bath linen to the beach, with the exception of beach towels.
4. For environmental and tax purposes, the user is requested to switch off the air-conditioning or heating when leaving the premises.
5. If the user intends to use the swimming pool heating, the tenant must inform the landlord or the owner of that intention in a timely manner. The water can then be heated prior to arrival. In order to prevent the unnecessary loss of heat during the night, the tenant will in that case be required to cover the pool with the available tarpaulin after using the pool for the last time during the day.
6. Save for if agreed otherwise between the landlord and the tenant, the guesthouse will remain closed to groups of eight persons or less.
7. The guesthouse may not be used by minors alone. Minors must always be accompanied by one or more adults when occupying the guest house.

8. The landlord can never be held liable for accidents resulting from noncompliance with this provision.
9. In order to prevent damage and unnecessary wear and tear to the inventory, the user is prohibited from using the (lounge) sofa, (dining room) chairs and beds in the holiday accommodation and guesthouse while wearing wet swimwear or having applied a sun cream.
10. For hygienic purposes, the user is requested to use a beach towel on the sunbeds.
11. Before leaving the premises, the umbrellas must be folded in. Strong gusts of wind sometimes appear out of nowhere, causing damage to unfolded umbrellas.

Noise

The user is obliged to comply with generally accepted standards of decency in terms of noise prevention, and to refrain from producing excessive noise when using the television, sound system or other devices and appliances. No such devices or appliances should be heard outside the premises.

House manager

The house manager for this holiday accommodation is [Stefanie Zickler](#). She can be reached by telephone on 00 351 938478670, or by e-mail at stefanie.zickler@sapo.pt. She speaks English and German and either she or one of her assistants will be there to welcome you when you arrive.

It is therefore important that you inform the house manager or landlord of your (expected) time of arrival and your flight number in time.